

Community Health and Counseling Services

Agencies named as Fazzi's HHCAHPS Top 25 are proven leaders that have excelled in one of the most important measures of an agency's quality program – patient satisfaction. CHCS's Home Health program scored in the top 25% of Fazzi's National Patient Satisfaction database for the Overall Satisfaction and Likelihood of Recommending survey questions.



Community Health and Counseling Services' Health Services are accredited by the Community Health Accreditation Program (CHAP). In 2009, CHCS received commendations during its re-accreditation for a portion of its hospice program.

A member of



Programs funded in part by Department of Health and Human Services

NOTICE OF NONDISCRIMINATION

In accordance with all applicable state and federal laws and regulations cited below*, Community Health and Counseling Services (CHCS) does not discriminate on the basis of race, color, religion, sex, sexual orientation, gender identity, national origin, disability, age, genetic information, and status as protected veteran, or any other trait that is protected under local, state or federal law in admission or access to, or treatment or employment in, its programs or activities.

CHCS has an Affirmative Action Program (AAP) which is available for inspection by any applicant or employee at the Human Resources office between 8:30 am and 4:00 pm on any work day. Individuals wishing to inspect the AAP should contact the Director of Human Resources to establish a time which is convenient to review the material.

The person whose name appears below has been designated to coordinate our efforts to comply with the U.S. Department of Labor regulations implementing these Federal laws. You may contact this person for further information about these regulations and our grievance procedure for the resolution of discrimination complaints.

Paige Allen, Director of Human Resources
(Name and Title of Designated Coordinator)

Main Headquarters: 42 Cedar Street
Bangor, Maine 04401

* - Title VII of the Civil Rights Act of 1964, as amended. (Executive Order 11246)
42 U.S.C. ss2000e.);
- Title I and Title V of the Americans with Disabilities Act of 1990, as amended. (42 U.S.C ss12101);
- Section 503 of the Rehabilitation Act of 1973, as amended (29 U.S.C. ss791)
- Age Discrimination in Employment Act of 1967, as amended (42 U.S.C.ss621)
- Title II of the Genetic Information Nondiscrimination Act of 2008
- The Vietnam Era Veterans Readjustment Assistance Act of 1974, as amended (38 U.S.C. ss4212) Rev 09/2014

EEO Employer/Vet/Disabled

CHCS Office Locations

24 Stone Street Suite #201	AUGUSTA adult, child & family services	623-3712
42 Cedar Street	BANGOR home health & hospice adult, child & family services	947-0366 947-0366
7 Hatch Drive Suite #120	CARIBOU adult, child & family services	496-3166
1093 W. Main St.	DOVER-FOXCROFT home health & hospice adult, child & family services	564-2267 564-8175
52 Christian Ridge Rd.	ELLSWORTH adult, child & family services	667-5357
413 W. Main Street	FORT KENT adult, child & family services	834-4410
2 Water Street, Suite #2	HOULTON adult, child & family services	532-5510
313 Enfield Road	LINCOLN home health & hospice adult, child & family services	794-2001 794-3554
15 Kids Corner	MACHIAS home health & hospice adult, child & family services	255-8311 255-8473
24 Lewiston Road	MECHANIC FALLS adult, child & family services	345-9113
30 High Street Suite# 2	SKOWHEGAN adult, child & family services	858-4860
201 Main Street	WESTBROOK child services	854-0122

TTY# 990-4730
www.chcs-me.org



CHCS: The Healthy Link Between People, Family and Community



Caring Services by Caring Professionals



The Healthy Link Between People, Family and Community



Services That Fit Your Need

When it comes to your health, you have a choice. Whether you are looking for home health, hospice or mental health services, the right choice for you is Community Health and Counseling Services.

Your health care needs are important at CHCS. The care you receive comes from caring and compassionate professionals who work with you to determine the most effective support to lead you to your goal.

CHCS works with both the physical and psychological aspects of your well-being and, through its mutually supportive programs, works closely with other health care providers to assure all your health care needs are being met.

CHCS provides you with an array of services that offer a continuum of care in the comfort of your own home, school or community. CHCS believes that when you receive health care services in a familiar setting while remaining close to family and friends, it hastens the recovery process. This type of environment also allows family and friends to become a part of the recovery process and offer additional support.

Through the services received at CHCS, you are strongly encouraged and supported to take on a proactive role in your treatment.

It is important to have choices when you are going through the recovery process. CHCS's programs foster independence and choice with the ultimate goal of improving the quality of your life.

"This was my first experience with home health care. You hear many things out there. My experience was great! The care I received came from knowledgeable, passionate staff of CHCS, who were also good listeners. CHCS home health care client

At CHCS, you will be provided health care services that meet your needs, with a wide selection of services tailored to your treatment.

You receive home health care services delivered right to your door. **Home Health and Hospice** care makes it possible for you or a loved one to leave the hospital sooner and recover at home or to stay in your own home instead of going to a long-term health care facility.

You also have access to a wide range of community-based mental health services for children, adolescents and adults in the **Adult, Child and Family Services**. Services range from immediate response through our crisis services to long-term treatment support and rehabilitation for children and adolescents living with serious behavioral issues and for adults living with serious and chronic mental illness. Community information, outreach and consultation services are also available.

"Working with CHCS provided our family with the proper tools we needed to cope with the day to day challenges we were facing. The team of professionals showed us how we could all work together to get where we wanted to be." CHCS foster parent